

Are these challenges familiar?



Changing customer expectations

Technology has ushered in an era of new expectations, including ease of use, convenience, and digitalization. Keep pace with technology and leverage it to meet customer expectations.



Threat of disruption and disintermediation

Markets are flooded with new entrants, meeting consumer demand for speed and simplicity, generating concern over disruption and compromising the value businesses offer to customers.



Complex regulatory environment

Identifying, managing, and complying with a complex and ever-evolving regulatory environment is mandatory to encourage growth and innovation while mitigating risk.



Cost savings and legacy systems

Legacy processes and platforms often become so demanding, inefficient in terms of costs, and resource-intensive, they crowd out innovation and stifle ambition across the industry.



Addressing fraud and cybercrime

Viruses, ransom wear, social engineering, malware, fraud—the digital landscape suffers under the threat of bad actors, draining resources and demanding ongoing vigilance.



Increasing frequency and severity of claims

The frequency and severity of insurance claims has been on the rise for the last decade, jeopardizing customer satisfaction, along with bottom line results and profitability.



Empowering the insurance industry

(Partner name) and Microsoft are partnering together with a mission: to empower the insurance industry to gain agility and achieve more—with a modern core insurance system.

Partner logo

About us

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Key accomplishments

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Our customers

Customerlogo

Company 1

Customer logo

Company 2

Customer logo

Company 3

Case studies

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Solution overview

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How can (solution name) make a difference for you?

You can serve your customers better and transform the way your operations work by modernizing legacy systems.

Modernize your claims



Lower the cost of claims

Deliver power and agility to your claims organization to process more claims in less time and with improved accuracy.

Streamline payment processing and enhance fraud detection.



Enhance customer experience

Deliver faster, more satisfying service to customers and administrators, offering convenience to policyholders and direct access to optimized workflows for claims teams.



Improve your claims process

Achieve higher accuracy and greater effectiveness with claims processing, lower administrative costs, reduce risk, and automate compliance by moving key operations to the cloud.



Reduce fraud related to claims

Simplify fraud detection processes across all operations, automating key activities like suspicious activity reporting, and speeding response time to investigation teams.

Modernize underwriting



Improve speed to quote

Control costs and streamline operations by leveraging a comprehensive, all-in-one platform. Take advantage of custom workflows, process automation, real-time awareness, and more.



Lower cost of underwriting

Lower the cost of underwriting by expanding your ability to obtain insights, create new products and services, and automating tasks, while improving connectivity to partners.



Enhance customer experience

Deliver greater speed, consistency, accuracy, and flexibility, by empowering ease of interaction and the adoption of preferred service methods by individual policyholders.

Move systems to the cloud



Reduce infrastructure and operational cost

By reducing the cost of operating insurance core systems, you can support new business models and enhance integration processes, bringing new products to market quickly.



Enhance processing time

Meet changing customer expectations by improving key processes and utilizing technology to enhance policy pricing, underwriting, claims processing, fraud, and more.



Access value-add cloud services

Reduce costs by increasing access to important cloud services like Al, enhancing workflows and connection to partners, and accelerating processing time.

Customer story: **GEICO**

Leading US automobile insurer **GEICO** backs up its compelling customer messaging with effective technology. Turning to the cloud to create frictionless customer experiences, **GEICO** has transformed its mainframe-based internal business applications and migrated them to Microsoft Azure

Learn more

(Partner) and Microsoft: better together

A partnership that empowers your achievement through:



Features and benefits of Solution A

Feature 1

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Feature 2

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Feature 3

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Offer

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